



Needs are not mass-produced.
And neither should furniture be.

job @ tylko

Customer Service Intern

Tylko is a start-up company on a mission to redefine the furniture industry.

We are a team of designers, developers and managers that combine our knowledge of design and technology to bring customized furniture effortlessly to everyone.

We are looking for a switched-on Customer Service Intern in our Warsaw office!

Knowledge, Skills & Abilities:

- Fluent English & German
- Strong communication skills
- Problem solving attitude
- Open-mindedness and enthusiasm

Responsibilities:

- Receive and facilitate customer feedback
- Assist customers in their complaints & inquiries
- Help to improve overall customer experience by providing insights and finding new service solutions
- Work closely with our production and logistics departments

Your benefits:

- Learn how a startup grows from the inside
- Become part of an interdisciplinary project
- Work at a cool office with a friendly atmosphere and a great team of young creative minds!

We're looking for people who are both committed to their work and excited for change. If you like to do things differently and are a restless innovator, tylko will feel like home.

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contact us: jobs@tylko.com