



job@tylko

## Customer Service Manager

Tylko is a multi award-winning start-up on a mission to digitise the furniture industry by bringing customised furniture effortlessly to everyone.

We are looking for a Customer Service Manager responsible for direct contact with our costumers.

### Knowledge, Skills & Abilities:

- Fluent English & German
- Strong communication skills
- Problem solving attitude
- Open-mindedness and enthusiasm

### Responsibilities:

- Receive and facilitate customer feedback
- Assist customers in their complaints & inquiries
- Help to improve overall customer experience by providing insights and finding new service solutions
- Work closely with our production and logistics departments

### Your benefits:

- Enjoy a very competitive remuneration partly driven by your own success and achievements.
- Operate in a very flexible and agile company with flat hierarchy.
- Benefit from direct exposure to a top tier entrepreneur team.
- Become part of an interdisciplinary and international venture.

We're looking for people who are both committed to their work and excited for change. If you like to do things differently and are a restless innovator, Tylko will feel like home.

Contact us: [jobs@tylko.com](mailto:jobs@tylko.com)